GOVERNMENT OF INDIA (भारत सरकार)
MINISTRY OF RAILWAYS (रेल मंत्रालय)
RAILWAY BOARD (रेलवे बोर्ड)

No.TC-I/2019/101/1 (3318665) New Delhi, dt.03.03.2021

Chief Admin. Officer
FOIS
Camp: CRIS
Chanakyapuri
New Delhi-21

Sub: e-RD and eT-RR

Ref: (i) Rates Master Circular/eT-RR/2019/0 and its amendments
(ii) Board's letter No.TC-I/2014/103/2 Pt.II dt.12.09.2019
(iii)Board's letter No.TC-I/2014/103/2 Pt.II dt.21.10.2019

Please refer to Board's letter under reference (ii), wherein it was advised that one time registration of customer (i.e. consignor & consignee both) is required for the purpose of availing the facility of eT-RR. On-line indenting is not mandatory for opting for eT-RR. Customer (consignor) can place manual indent and yet opt for eT-RR. However, these instructions were withdrawn vide Board's letter under reference (iii).

Reference is invited to Para 5.1 of Rates Master Circular/eT-RR/2019/0, which stipulates as under:

Para 5.1: "At the time of booking, registered customer will have to opt for issue of eT-RR and this option will be captured in the system".

In view of above, it is advised that the customer who places manual indent, may also be permitted to opt for eT-RR.

CRIS/FOIS may please make necessary provision in the system.

03 MAR 2021.

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