GOVERNMENT OF INDIA/भारत सरकार
MINISTRY OF RAILWAYS/रेल मंत्रालय
(RAILWAY BOARD/रेलवे बोर्ड)

No. 2005/H/6-4/Policy-II **New Delhi, dated- 10.05.2018**

Principal Chief Medical Directors,
All Indian Railways.

Chief Medical Officers,
All Production Units including RDSO.

Sub:- NFIR /PNM Item No. 25/2017 relating to reimbursement of medical expenses.

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Attention is invited to the note below para 647(1) of IRMM, 2000 which reads as under:-

Note below Para 647 (1) & sub Para (2) of IRMM, 2000:

"When a patient is referred to any Govt./ recognized hospital by Authorized Medical Officer the referral covers treatment/ investigations in that specific hospital only. If in the course of treatment in that hospital some investigations are required to be done at a place other than that hospital such referral should also be routed through the Authorized Medical Officer except those cases who are taking indoor treatment in that hospital. Only those cases, (particularly those taking treatment as OPD patients in the referral hospitals), where it has been specifically certified by the Authorized Medical Officer that re-reference was done with his approval, will be considered for reimbursement."

(2) Consent of the Authorised Medical Officer is not necessary in the case of family members and dependent relatives when they go to one of the recognized hospitals. In such cases, the counter-signature on the bills or of the receipts (where the bill system is not in vogue and receipts are issued for payments), by the Superintendent or other head of the hospital will be regarded as sufficient.

Despite clear guidelines as brought out above, instances have been brought to the notice of Board that even in the cases where the patient has been referred to a Government/ Recognized Private Hospital by Authorized Medical Officer, the request of beneficiaries for reimbursement of expenses incurred on diagnostic tests carried out on the advice of treating doctor of the referral hospital is not being considered by railway doctors for reimbursement.

In view of above, all medical authorities in the zone/ PU may be instructed to act strictly in accordance with the above cited provision and there should not be any occasion of complaint of beneficiaries in such cases.

This should also be communicated to the beneficiaries by displaying boards in the patient interface area, printing on the referral letters and verbal communication at the time of referral.

This has the approval of Director General (RHS).

10.5.18

(Dr. Gajendra Kumar)
Pr. Executive Director (Health)
Railway Board