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GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
RAILWAY BOARD

No. 2018/H/16/1/Misc **New Delhi, dated: 28.05.2018**

Principal Chief Medical Directors
All Indian Railways
&
Chief Medical Officers
All PUs (including RDSO, Lucknow).

Sub: Reference made to higher Authorities including Hon'ble President, Hon'ble Prime Minister and Hon'ble Railway Minister on issues of improvement of working of the Departments.

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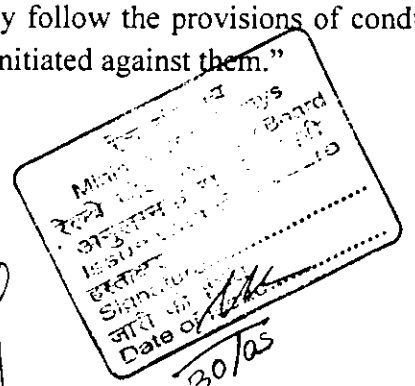
It has been observed that a number of officials of Medical Department are writing letters to Hon'ble President of India, Hon'ble Prime Minister of India and various other dignitaries giving suggestions on improving the system.

Attention in this context is invited to the provisions contained in conduct rules that govern the ethics & working of railway employees. The laid down rules make it very clear that any grievances/suggestions proposed to be referred to higher authorities by the employees, have to be essentially routed through their departmental superior(s) so that the complaints/suggestions reach highest level with correct official position. It is also mentioned that such conduct of the employees is violate conduct rules and attract disciplinary action.

While perusing one of such suggestions, Director General (RHS) has minuted as under:-

"All Pr.CMDs may be advised to instruct all under their control to follow the appropriate official protocol as laid down in rules."

It is, therefore, requested that all officials of the zone/PUs working in the Medical Departments be advised to strictly follow the provisions of conduct rule failing which strict disciplinary proceedings may be initiated against them."



(R.S. Shukla)
Joint Director (Health)
Railway Board

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