

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
(RAILWAY BOARD)

No.2016/H-1/11/58/Policy **New Delhi, dated 21.06.2018**

The PCMDs/CMOs,
All Indian Railways/Production Units.

Sub:-Simplification of procedures for treatment at private hospitals empanelled by the Railways.

Various feedback and complaints are received in Railway Board regarding the method being followed by Railway hospitals while referring patients to non Railway empanelled private hospitals that some hospitals are ignored and few are considered comparatively more for referral of patients.

In the light of above, it has decided that while making the referral letter, patients or their relatives will be asked to go through the list of empanelled hospitals already displayed in OPD or office where referral letter is being prepared and to give their choice in writing which can be endorsed on the referral letter. Patients or relative will also affix his/her signature/LTI/RTI in the side space.

(Mrs. H. K. Sanhotra)
Joint Director-II/Health
Railway Board

