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Government of India
Ministry of Railways
Railway Board

No. 2014/H/28/1/Smart Card/Pt B **New Delhi dated 13 -07 -2018.**

Pr. Chief Medical Directors, /CMOs
NR,WR, CR,ER,SER,SR, Metro Railway and ICF.

Sub: - Cashless Treatment Scheme in Emergency (CTSE), Facilitation Centre regarding.

As you are aware, that a Cashless Treatment Scheme in Emergency (CTSE) has been launched to offer facility of cashless medical treatment in emergency situations in private empanelled hospitals to retired Railway employees and their dependent family members who are enrolled under RELHS.

It has now been decided to open a facilitation centre in all Railway hospitals in these four metro cities where the pilot project is at present running. A doctor and a staff may be nominated to guide, answer various queries both of CTSE card holders and empanelled hospitals. They will be in charge of this facilitation centre in the Divisional/Headquarters/Central Hospitals for CTSE scheme. This may be done on priority basis.

Meanwhile data regarding dashboard user, doctor concerned, MD / CMS / CMO in charge should be sent to this office urgently for creating login ID, if not done so far.

Matter Most Urgent.

12.7.18
(Dr. Gajendra Kumar)
Principal Executive Director (Health)
Railway Board.

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