Government of India
Ministry of Railways
(Railway Board)

RBA 37/2004

No. 2003/ ACII/ 21/13

Dated: 12 .10.04.

General Managers
All Indian Railways/ PUs etc.

Sub: Payment of salary through ECS/Bank/cheque.

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Please connect Board (MS)'s d.o. letter of even no. dated 6.7.04 on the above subject wherein it was desired to extend the scheme of salary payment through ECS/cheque/bank for Group C & D staff by 30.9.04 and 31.12.04 respectively. Subsequently, in view of difficulties of staff posted at remote locations, wayside stations, smaller towns etc., where banking facilities are not adequate and ECS/direct credit facility is not available, the matter was re-considered and it was decided to exempt the staff posted in such areas/locations from the scheme for the present vide Board's letter dated 17.8.04. However, feedback from Railways and staff side has revealed that staff is still not convinced that payments will be smooth under the new system due to lack of banking facilities at all places, non availability of bank accounts of staff, expected delays/ other problems in the proposed system etc.

It is therefore imperative to carefully examine the problems put forth by staff side and allay their doubts and apprehensions about the scheme by taking suitable action to their satisfaction. Simultaneously banks may also be invited to educate staff on the advantage of banking facilities as also to open the bank accounts if so required by them. A feedback may also be given in the following format:

Geographical location	**No. of staff**		**Specific problems/ Issues put forth by Staff/ Unions**	**Action taken/ proposed**
	Supervisory	**Non-supervisory**		
HQ				
Divisions				
PW Staff				
Way side stations				
Closed unit viz.,workshop				
Other Offices				

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Board desire that action may also be initiated to liase with the banks to augment their banking facilities and put up ATMs at convenient locations and necessary arrangements made with the banks to ensure that the salary amount is credited on the last day of the month, in the respective bank account. A sound grievance redressal mechanism may also be put in place to closely monitor the problems of staff, if any, in this regard for quick redressal so that the new system works smoothly to yield desired results as per targets.

Kindly acknowledge receipt.

(Sudhir Mathur)
Executive Director Accounts
Railway Board

Copy to:

1. CPOs/FA&CAOs for information and necessary action. As requested earlier they may report the steps taken to achieve the targets ibid along with the progress made through their MCDOs to MS/FC.
2. General Secretary, AIRF, 4, State Entry Road, New Delhi.
3. General Secretary, NFIR, 3, Chelmsford Road, New Delhi.

(J.Srinivas)
Director Finance (CCA)
Railway Board

Desk/saoac2/27