RBV No. 19/2009

Government of India
Ministry of Railways
Railway Board

No.2009/V1/VP/1/13 New Delhi, dated Nov. 04 , 2009

The General Managers (Vigilance),
All Zonal Railways & CORE

The Chief Vigilance Officers,
PUs, PSUs, METRO & RDSO.

Sub: Written genuineness verification of complaints.

In a vigilance case sent to the CVC for its advice, the Commission has observed that the complainant was contacted by the vigilance department only on phone and he failed to give any substantial information. Since no proof of tele conversation is available, the Railway vigilance, instead of making contact on telephone, should have written an official letter to the complainant.

In view the observations made by the Commission, it is desired that all communication with the complainant, except in urgent cases, shall be made in writing. Moreover, instructions already laid down in Para 408.1(a) of the Indian Railway Vigilance Manual should be strictly followed while verifying the genuineness of the complaint.

(Sanjay Goel)
Director Vigilance (M)
Railway Board

No.2009/V1/VP/1/13 New Delhi, dated Nov.04 , 2009

Copy to :- The Director, Central Vigilance Commission, Satarkata Bhawan, GPO Complex, Block 'A', INA, New Delhi-21 – for information w.r.t. their ID No.0086/RLY/66/57816 dated 7.10.2009.

(Sanjay Goel)
Director Vigilance (M)
Railway Board

Copy to :- i) AIRF, NFIR, IRPOF, FROA & AIRPFA
ii) All Officers and the Branches of Vigilance Directorate.