भारत सरकार (Government of India)
रेल मंत्रालय (Ministry of Railways)
रेलवे बोर्ड (Railway Board)

No.TC-1/2020/101/e-RD/Misc(3319111) New Delhi, dt. 10.12.2021

CAO
FOIS

Sub: eRD- provision of single OTP for a day
Ref: Rates Master Circular/e-RD/2019/0 and its amendments

As per extant guidelines, after placement of e-Demand by customer, the system shall save the e-Demand and generate an e-Demand Reference Id and an OTP and send the same to the registered Mobile Number of the Customer for confirmation of e-Demand in the system.

Reference has been received for sending of single OTP for a whole day, irrespective of number of e-Demands placed by a customer.

The matter has been examined. CRIS/FOIS is requested to make requisite provision in the e-RD module.

(This disposes off SCER's letter No.C/SECR/BSP/TMS/2968 dated 02.12.2021)

(Anshoo Pandey)
Director, Traffic Commercial (Rates)
Railway Board

Copy to:
Pr. Chief Commercial Manager, All Zonal Railways
GM(FOIS)/CRIS