भारत सरकार GOVERNMENT OF INDIA
रेल मंत्रालय MINISTRY OF RAILWAYS
(रेलवे बोर्ड RAILWAY BOARD)

No. 2018/LMB-II/2/28

New Delhi, dated: 01/05/2018

The General Managers
All Zonal Railways

Sub:-Development of Mobile Application for Quarter Repair and maintenance

Enclosed please find a copy of extract of CRB's inspection note regarding his visit to Eastern, South Eastern and Metro Railway, Kolkata on 3rd to 5th March, 2018. During the inspection, it was observed by CRB that Howrah Division has developed a mobile application for repair and maintenance of Railway quarters.

As such, CRB has desired that "all the division of Zonal Railways should develop such a mobile application on Quarters Repair & Maintenance wherein a complete database of all railway quarters on the division shall be created along with their allotees, through which occupants can register any civil, electrical or sanitary complaint and check status of the same in real time." The detail may be obtained /collected from Howrah division of Eastern Railway.

An immediate action is solicited please.

DA: as above.

(Chander Shekhar)
Joint Director/Land & Amenities
Railway Board.

रेल मंत्रालय
Ministry of Railways
Railway Board
Date of issue 02/05/18