Inspection Note of Shri V.P. Pathak, Member Materials Management on visit to Srinagar Station on 18.05.2019.

Inspected Srinagar Station on 18.05.2019. CMM/M/NR and Dy CMM/Con/JAT accompanied during the inspection.

Abdul Rashid Buchh, Station Superintendent was on duty. Following points were noted

Sl.	Item	Action by
1.	The Metal detector installed at the entrance of the platform had not been working for the last 2 months. There was no hand-held metal detector either. This needs to be addressed urgently considering the security issues involved.	DG/RPF GM/NR
2.	It was intimated by SS on duty that there is only one SS performing the duty of both SS while working on the panel also. In addition, there is an SM with staggered duty in the morning and evening. There is no leave reserve.	DRM/FZR
3.	Station premises were neat and clean baring few spots. It was intimated by the SS that there are only 4 Safai-walas, which is less considering the total area of the station. There is no contract for cleaning the station by private agencies.	DRM/FZR Chief Area Manager/BDGM
4.	Outside circulating area of the station is well made but needs to be maintained properly. There is scope of improvement and beautification of this area by proper plantation.	DRM/FZR Chief Area Manager/BDGM
5.	Noticeable caving of floor was observed in front of Gensets at platform 1. This needs to be addressed to avoid any accident involving passengers and staff.	DRM/FZR AEN/BDGM
6.	SS intimated that there is only one enclosure with heating arrangement for use by the passengers during the winter season at Platform 2. There is no such arrangement at platform no. 1 and this causes inconvenience to the passengers boarding the train from platform no. 1. Considering that the winter is very harsh and extreme here, provision of one enclosed space with proper heating arrangement may be considered at platform no. 1 also.	DRM/FZR
7.	Inspected the ticket booking area. There were 2 booking counters and both were manned. Scarcity of printers for printing UTS tickets was reported. One printer meant for printing PRS tickets was being used for printing UTS tickets. Speed of this printer was very slow causing resentment among the passengers during peak hours.	DRM/FZR

Sl.	Item	Action by
8.	During winter season, there is provision of LPG gas ovens for keeping the booking counter area warm. It was noticed that the regulator was still fitted on the gas cylinder although heating is not required during summers. It was advised to ensure removing the regulator to prevent any leakage of gas, which may cause fire hazard.	SM/BDGM
9.	Inspected the Conference Hall on the 1st floor of platform no. 1. Woodwork and carving on the ceiling of the conference hall and the walls was very exquisite. Its proper upkeep needs to be ensured.	CAM/BDGM
10.	Cash Award of Rs. 10,000/- was announced for the staff working at Srinagar station for the maintenance of services in efficient manner.	EDRS(G)

31.05.19

(V. P. PATHAK)
Member Materials Management

No.2019/MMM/ Insp/NR

Dated 31-05-2019

Copy to:
GM/NR, DRM/FZR/NR, CAM/BDGM, AEN/BDGM, SM/BDGM
DG/RPF, EDCC/Railway Board,
AM(RS), Adv.(RS),PED/RS(P), PEDRS(C),EDRS(G), EDRS(S)