Date 2.2.05
Initial

Government of India
Ministry of Railways
Railway Board

SN-1

No. 2002/PL/88/3

28th January, 2005

All General Managers
Indian Railways

ECoR, Bhubaneshwar 59

Board had approved the following broad policy guidelines for outsourcing various activities on Indian Railways in March 2004:

i) As a part of the overall Reform Agenda, Railways as a department would deal mostly with the core activities of a national transport organization in line with its responsibilities, both as a commercial transport organization and a vehicle for social change.

ii) Create focused business organizations for activities outside Railways' core competence. This basically relates to units like IRCTC, Railtel etc. where Zonal Railways are not the nodal units.

iii) List, modify, develop and implement non-core activities through outsourcing consistent with the agenda of planned rightsizing of the organization. Board have identified certain activities for outsourcing earlier. List of such activities and their scope is enclosed.

Indian Railways Policy of Outsourcing, is concurrent to its effort of planned right sizing of the organization. An indicative list of such activities approved by Board is attached as enclosure.

Since there would be pockets of activities where staff attrition would be higher than induction, outsourcing would become inescapable to carry out the work.

Zonal Railways may themselves take up some other activities for outsourcing, keeping in view staff availability in specific areas. These however should be within the policy guidelines.

(Mohd. Jamshed)
Executive Director (Perspective Planning)

Encl: As above.

No. ECoR/Acts/BBS/FM/T&C and misc/2 dt. 24.2.05
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t of Activities Approved Earlier by Board for Outsourcing

S.No.	Activities	Scope
1.	Disbursement of salary through Bank	Disbursement of salary to all Gazetted staff on Indian Railways will henceforth be done through Cheques.
2.	Outsourcing of engineering surveys, project management and supervision	Will be outsourced to the extent feasible and required.
3.	Constitution of Rail Land Development Authority	Autonomous body will be made for better utilization of railway land.
4.	Transportation of released track material and activities connected with bridge works	Transportation of released track material from work site to collection depots will be outsourced and activities connected with bridge works will be outspurced in construction of new line, doubling and gauge conversion.
5.	Painting/removal of paint of rolling stock	Outsourcing of painting/removal of paint of rolling stock will be done in Workshops and Production Units.
6.	Outsourcing of maintenance of IVRS (Interactive Voice Response System)	Outsourcing of maintenance of interactive voice response system will be done to the extent possible.
7.	Unscheduled repair of major electrical assembly of locomotives / Multiple Units /Alternator/ Fans /Compressor in under slung of AC coach/Major Component of RMPU in AC Coaches.	Need based outsourcing .
8.	Unscheduled and Scheduled repairs of house wiring (power supply) and operations of Pumps/ DG Sets /Stationery AC Plants/Distribution Network of power supply.	Need based outsourcing limited to scheduled maintenance will be done.
9.	Leasing of SLR space	Space of SLR will be leased out.
10.	Catering Services	Catering services will be outsourced through IRCTC.
11.	PUs as independent cost and profit centers	Enhance powers to PUs by delegation and reorganization of PU Directorate in Railway Board.