भारत सरकार GOVERNMENT OF INDIA

रेल मंत्रालय MINISTRY OF RAILWAYS

रेलवे बोर्ड (RAILWAY BOARD)

No.: 2022/M (W) I/814/4 **New Delhi, dated** 13th June, 2022

The Principal Chief Mechanical Engineer
All Zonal Railways.

Sub: Warranty on Quality of POH during POH of Rolling Stock at workshop

It has been decided by Board that POH workshops shall give warranty for workmanship and items changed/overhauled during POH of LHB Coaches and Wagons for 18 months. The items covered under warranty for LHB Coaches and Wagons are placed as Annexure I and Annexure II.

However, to avoid detention of Rolling Stock due to sick marking, it shall be the responsibility of open line to carry out necessary repairs and make Rolling Stock fit at the earliest. If nature of failure is such that it cannot be attended in open line, it will be taken to nearest workshop for attention.

Zonal Railways shall raise warranty claims on account of failure of rolling stock (LHB Coach & Wagon) due to poor workmanship / material through FMM / CMM which shall be reflected to POH workshop through WISE. All warranty claims shall be analyzed by the workshop and action taken report shall be sent to zonal railways through WISE.

Once warranty has been accepted by the workshop for material failure, concerned workshop shall coordinate in replacement of material for material failure. For failure due to workmanship, railways/workshop (in case repair done in workshop different from where POH was done) shall raise debit on concerned POH workshop for expenditure incurred during repair.

Necessary provisions may be made by CRIS in CMM and FMM portal within a month (by 15/07/22) for making warranty claims against the last POH workshop and claim should be linked with WISE portal so that necessary action is taken and feedback given by concerned workshop to zonal railway.

Failure under warranty per 1000 POH shall be maintained by workshops through WISE portal and shall be treated as parameter to monitor the quality of POH of workshops.

This issues with the approval of competent authority.

DA: As above

AWKhan/13/6/22

(A.W.Khan)
Dir. Mech. Engg. (P)I
Railway Board

Copy to:
GM/WISE/CRIS) to make necessary changes in CMM/FMM & WISE within a month.
GM/FMM/ CRIS)

Annexure I

Workshop to give warranty upto 1.5 years for the following items in LHB Coach:-

1) **Air Brake items**:
   - (i) Distributor valve
   - (ii) WSP
   - (iii) Brake Calliper
2) Bogie Complete
3) Springs
4) Bearing Complete
5) Body defects
6) Coupler items complete
7) Electrical items
   - (i) RMPU
   - (ii) Switch gear and Control Panel
   - (iii) Power Car
   - (iv) Battery
   - (v) Transformer
   - (vi) Through Feeder and under Frame Distribution cables
   - (vii) Pantry equipments
   - (viii) Light fittings
8) Furnishing items
   - (i) Seat/ Berth structural members
   - (ii) Seat cushions
   - (iii) Reclining gear
   - (iv) Vestibule
   - (v) PVC Floor
   - (vi) Door hinge and locking arrangement
9) Plumbing items
   - (i) Water tank
   - (ii) Water pumps

Annexure II

Workshop to give warranty upto 1.5 years for the following items in Wagon:-

1) **Air Brake items**:
   (i) Distributor valve
   (ii) Brake Cylinder
   (iii) SAB
   (iv) Air reservoir
   (v) Safety straps & brackets
2) Bogie Complete
3) Springs
4) Bearing Complete
5) Coupler items complete
6) Body defects
   (i) Underframe
   (ii) Roof
   (iii) Barrel (including fittings and discharge fittings)