भारत सरकार GOVERNMENT OF INDIA
रेल मंत्रालय MINISTRY OF RAILWAYS
रेलवे बोर्ड RAILWAY BOARD

No. 2015/M(N)/951/63. **New Delhi, dated 31.12.2020**

PCMEs

All Zonal Railways

Sub: Monitoring of damages to wagons in sidings at the time of loading/unloading.

The issue of damages to wagons in sidings at the time of loading/unloading due to mishandling has been under deliberations for quite some time and instructions already exist for checking these and taking necessary action. However, the extent of problem has not been contained. Such damages necessitate extra repairs and also increase wagon ineffectiveness.

Board has decided the following in this regard during its meeting held on 10.12.2020.

"CCTV cameras shall be installed on a pilot basis at Meghnagar siding in WR for BCN wagons and at Ajmer in NWR for BOXN wagons by 31st January 2021. Adequate provision for proper security, monitoring and working of the cameras shall be provided. Before and after analysis of the condition of the wagons shall be scrupulously documented by PCMEs of the respective Zonal Railways. This would form the basis for holding the customers responsible for wrong handling and charging them for the cost of repairs of the wagons. The first report in this regard shall be submitted to the Board in the first week of April 2021".

NWR and WR are requested to take action accordingly.

This issue was also discussed further during VC of PCMEs with MTRS on 26th Dec, 20 and as proposed by some PCMEs during the same, this trial can also be conducted by other ZRs at selected spots. Action may be taken accordingly under intimation to the office.

This issues with the approval of the competent authority.

31/12/20

(Manish Jain)
Exec. Dir. Mech. Engg. (Freight)
Railway Board

Copy: PCOMs of all Zonal Railways.
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