I/3038787/2021

भारत सरकार Government of India
रेल मंत्रालय Ministry of Railways
(रेलवे बोर्ड) (Railway Board)

Rail Bhawan, Raisina Road,
New Delhi – 110 001

No.2021/RBCC/5/6/WebsitePolicy dated: 21.12.2021

The General Manager/Director General **All Indian Railways, PUs, RDSO, CTIs**	**The Managing Director/CMDs** **All PSUs**
The Chairman **All Railway Recruitment Boards**	**The Chief Administrative Officers** **Other Units**

Sub: Inclusion of all Websites under IR Portal.
Ref : (i) Board Letter No.2004/RBCC/5/6/WebPolicy/2 dt. 25.07.2007
(ii) Board Letter No. 2011/RBCC/5/6//WebPolicy 2Pt. dt. 23/27.01.2012

Board have initiated a project for the revamp of the Indian Railways official web portal which is to be undertaken by CRIS in order to give it a uniform look and feel while also catering to increased requirement of cyber security. The revamped web portal would be conforming to the latest Guidelines for Indian Government Websites (GIGW), National Information Security Policy and Guidelines (NISPG), etc.

2. It has been observed that many field units including Zonal Railways, their Divisions, etc. have got their independent website(s) designed and hosted without following the due process. In addition to above, these websites do not comply with the laid down guidelines issued by Ministry of Electronics and Information Technology (MeitY), Government of India. This not only creates confusion among the average user but also leads to infructuous expenditure. Instructions have already been issued in this regard vide letters referred *ibid* (copies enclosed).

3. It is, therefore, once again requested to impressed upon all concerned that any website, required to be developed and hosted, has to be under the official IR portal only. These instructions may strictly be adhered to.

4. The receipt of this letter may please be acknowledged.

DA : As above

Signed by Bharat Bhushan Harit
Date: 21-12-2021 15:05:19

(Bharat Bhushan Harit)
Jt. Director ME(C&IS)
jdmecis@rb.railnet.gov.in

Copy to : MD, CRIS, New Delhi.

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
(RAILWAY BOARD)

No. 2011/RBCC/5/6/WebPolicy 2Pt.

New Delhi, Dated 23.01.2012

27

The General Managers
All Indian Railways,
CORE & Production Units

Director General
RSC, Vadodara
RDSO, Lucknow

CAO
COFMOW,DMW/Patiala

Directors,
All Centralised Training Institutes

Managing Director,
Centre for Railway Information Systems
Chanakyapuri, New Delhi

Sub: Hosting of websites on CRIS servers

In order to enable wider usage of websites of Indian Railway Organisations, autonomous institutions and associations of serving Railwaymen, while ensuring uniformity, it has been decided by the Board that these websites can be designed, developed and hosted on servers maintained by CRIS for Indian Railways.

While permitting such organizations to host their websites on CRIS servers, the following guidelines shall be adhered to:

a. Non departmental Indian Railway Organisations like autonomous institutions and associations having serving Railwaymen including employee federations, Organised Railway Services' associations and Institutes like IRSE, IRT, IPWE etc may be permitted to host their website hosted on the CRIS servers.

b. Railway units may forward such requests to C&IS Dte, Railway Board for approval.

c. The non departmental organisation willing to get its website hosted on CRIS servers shall have to bear the cost for the requisite infrastructure and other services, and pay the same to CRIS. Indian Railways or CRIS shall not bear the infrastructure or other hosting charges in whole or in part thereof, for websites of such organizations.

d. CRIS shall ensure that costs in whole or a part thereof, of hosting of non departmental websites shall not be loaded onto the Indian Railways' departmental websites like those of Zonal Railways etc which are wholly funded by the department. No cross subsidization is permitted in terms of infrastructure costs and other hosting charges.

e. In order to do away with case to case cost assessments, CRIS shall, standardize and intimate the costs of website hosting and other infrastructure charges for reasonable period (say 2 years), in suitable 2-3 (say) classes/ types of websites. These costs may be revised only upon expiry of such time period. However, in

exceptional cases, costs may also be revised before the expiry of such time period.

f. Proposals for hosting of websites of departmental units like Zonal Railways, Production units & RRBs or other departmental units etc shall be processed as per practice where necessary sanctions for additional financial investment, if any, shall be taken in accordance with the laid down procedure for departmental initiatives.

This issues with the concurrence of Finance Directorate of Ministry of Railways.

(Suyash Narain)
Director ME(C&IS)

No. 2011/RBCC/5/6/WebPolicy 2Pt.

New Delhi, Dated 23.01.2012

Copy to :

1. The FA & CAOs, All Indian Railways/Pus (as per standard list).
2. Principal Directors of Audit, All Indian Railways/Pus (as per standard list).
3. The Dy. Comptroller and Auditor General of India (Railways), Room No. – 224, Rail Bhawan, New Delhi.

For Financial Commissioner/Railways

Copy to :

1. PSOs/Sr. PPSs/PPSs/PSs to Board Members, Secretary, DG/RHS, DG/RPF, Additional Members, OSDs, Advisors, JSs, Executive Directors, DIP, Editor/Indian Railways, Editor/Bhartiya Rail.
2. Managing Directors, All PSUs of Ministry of Railways.
3. Finance(X), Budget Branches Railway Board.
4. The General Secretary, NFIR
5. The General Secretary, AIRF
6. The Members of National Council, Department Council and Secretary Staff Side, National Council, 13-C, Feroze Shah Road, New Delhi.
7. The Secretary General, FROA.
8. The Secretary, RBSS Group "A" Officers Association.
9. The Secretary, Railway Board Class II Officers' Association.
10. The Secretary General, IRPOF.
11. The Secretary, Railway Board Ministerial Staff Association.
12. The Secretary, Railway Board Class IV Staff Association.
13. The President, Indian Railway Class II Officers' Association.
14. The Secretary General, All India RPF Association.

2021/RBCC/5/6/WebsitePolicy
957353/2021/O/o SR. SYSTEM ANALYST2
357787/2021/RBCC

S.No. 217

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
(RAILWAY BOARD)

No. 2004/RBCC/5/6/Web Policy/2 **New Delhi, dated 25-07-2007**

General Manager,
All Indian Railways/Poduction Units

Ref: No. 2004/RBCC/5/6/Web Policy/1 dated 26.10.2004
No.2006/C&IS/WP2007-08/Web Portal/12 dated 30.05.2007

Sub: Website launching by Divisions.

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With reference to the above cited letter, it was advised that any organization headed by General Manager or equivalent have individual website. Individual website at Division level or department level is not allowed. Website created at Division level is hosted on private owned server and thus compromising the security issues.

As per the latest directive of Ministry of Home Affairs (MOH), all Government owned websites should be hosted on Government owned server. In the recent past two websites of Indian Railways was defaced by hacker group. MOH has taken a serious view on the defacement of Indian Railways website.

The proposal for portal of Indian Railways has been approved in the Budget i.e. 2007-08 and work has already been started by CRIS.

Based on the above, Board is not approving any investment in terms of hardware/software for creation/hosting the website.

(Chhatrasal Singh)
Dir. (C&IS)

रेल मंत्रालय
Ministry of Railways
Railway Board
Signature.....
Date of Issue.....