GOVERNMENT OF INDIA
MINISTRY OF RAIWLAYS
(RAILWAY BOARD)

RB/L&A No. 008 /2011

No.2008/LML/2/13

New Delhi, date 12.08.2011

The General Managers,
All Zonal Railways.

Sub: Allotment and Operation/Management of Multi Functional Complexes (MFCs).

Ref: This office leter of even no. dated 04.04.2011.

A review of the policy guidelines on allotment and operation/management of MFCs being constructed/developed at the identified stations as a passenger amenity circulated vide Board's above referred letter has been under consideration in Board office.

The revised policy, as approved by Board (ME & CRB), is as under:

(i) MFCs constructed by Zonal Railways or handed over by PSUs to Zonal Railway after construction, for opertation and management (O&M), shall be licensed/allotted/managed by Commercial Department of Zonal Railways. Transfer of operation & management (O&M) of MFC to Zonal Railway by PSU shall be permitted by Railway Board only in very exceptional circumstances. Engineering Department of Zonal Railways will continue to provide support for land management and maintenance of infrastructure.

(ii) To ensure the provision of demand based product mix, plan for MFC (being developed by Zonal Railways) shall be got approved by Commercial and Engineering departments and thereafter should be got approved by DRM.

(iii) MFCs being developed by RLDA and MFCs built by PSUs & not handed over after construction to Zonal Railways for operation and management would be operated/managed/maintained by PSUs/RLDA for the entire period of lease with RLDA acting as nodal agency and Engineering Department would be responsible for co-ordination with Zonal Railways for the same.

(Naveen Agarwal)
Director/WCS
Railway Board

Copy to:

1. VC/RLDA
2. MD/IRCON, RITES, RVNL

